

## Frequently Asked Questions | New Student Membership

### 1. What's the difference between IIBA student membership and professional membership?

Student members enjoy the same benefits as IIBA professional members—all at an affordable student price. For details, check out the full list of member benefits [here](#).

Just like professional members, student members will receive an onboarding email sequence within 24 hours of purchase. This email sequence will introduce how IIBA member benefits can help address their needs.

### 2. Who qualifies for the student membership?

Anyone enrolled full-time in an accredited college or university program with the following supporting documents is eligible for student membership.

- A valid student ID issued by the institution
- An official class schedule or course list

Student members will need to verify their student status by providing their student IDs during the purchase and renewal processes.

If the student ID you provide is declined during the audit process, we will cancel your membership and inform you via email. In such a case, you may opt to purchase a professional membership instead.

### 3. How much is the student membership?

Membership fees depend on your region of residence. The list of applicable countries by region is available [here](#).

Region	Annual Fee (USD)
1	\$65
2	\$45
3	\$30

### 4. How long is student membership valid?

Qualifying students can enjoy IIBA member benefits and member-exclusive resources with discounted membership pricing for up to two years. After the two-year term, you can still enjoy member benefits by joining as a full-paid professional member.

## 5. What payment methods do you accept?

Payment can be made by credit card or PayPal on your profile.

We accept Visa, Mastercard, American Express, China UnionPay, Discover & Diners, and Japan Credit Bureau. For your security, we do not accept credit cards over the phone. You can also pay by Wire Transfer, but please note that you must add \$28 USD to the wire transfer.

Please contact [info@iiba.org](mailto:info@iiba.org) if you require assistance.

## 6. How do I sign up as an IIBA student member?

### If you are new to IIBA:

1. To become an IIBA member, you will first need to [login or create an account](#).
2. Once logged in, navigate to your Dashboard.
3. It will indicate in the top left corner to 'Join'. Click that button.
4. Select "student membership."
5. Follow the steps to pay for the student membership.

If you're an existing or expired IIBA member, and you want to renew your membership as a student but can't find the option in your dashboard, please reach out to our Customer Support team at [info@iiba.org](mailto:info@iiba.org) for further assistance.

## 7. Can I cancel my student membership?

Membership fees are non-refundable, non-transferable, and are not pro-rated.

## 8. How do I renew my membership?

If you'd like to renew manually, simply log into your IIBA profile and then click the "Renew" button at the top of the dashboard in your status box.

You can also enable the auto-renew option on the "My Membership" page under your IIBA account profile. Once you have enabled auto-renewal, IIBA will charge your registered credit card on the last day your membership is active. You will receive an email notification 14 days before the actual renewal takes place. Please visit [this page](#) to learn more about auto-renewal.

## 9. Who to contact for support?

For questions about the new student membership, please contact IIBA's Customer Support team by email at [info@iiba.org](mailto:info@iiba.org) or phone +1 866-789-4422 (Canada and USA) / +1 647-426-3735 (Toronto and International).