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| **Chapter name** | **Feedback submitted (Y/N)** |
| Preface |  |
| **Understanding Business Analysis** | |
| Defining Business Analysis |  |
| Importance of Business Analysis |  |
| A Model for Good Business Analysis – BACCM |  |
| Using the BACCM |  |
| **Mindset for Effective Business Analysis** | |
| Mindset for Effective Business Analysis |  |
| The Way to Think About Business Analysis |  |
| Principles to Adopt |  |
| **Performing Business Analysis** | |
| Performing Business Analysis |  |
| Approaches to Your Work |  |
| Organizational Context |  |
| Value to be Delivered |  |
| Underlying Competencies |  |
| Foundational Techniques |  |
| Understanding Requirements & Designs |  |
| Managing the Delivery of Business Analysis |  |
| **Tasks & Knowledge Areas** | |
| Introducing Business Analysis Tasks |  |
| Task Cards |  |
| The Six Knowledge Areas |  |
| How to Navigate Tasks & Knowledge Areas |  |
| A) Business Analysis Planning & Monitoring |  |
| Plan Business Analysis Approach |  |
| Plan Stakeholder Engagement |  |
| Plan Business Analysis Governance |  |
| Plan Business Analysis Information Management |  |
| Identify Business Analysis Performance Improvements |  |
| B) Elicitation & Collaboration |  |
| Prepare for Elicitation |  |
| Conduct Elicitation |  |
| Confirm Elicitation |  |
| Communicate Business Analysis Information |  |
| Manage Stakeholder Collaboration |  |
| C) Requirements & Designs Lifecycle Management |  |
| Trace Requirements & Design |  |
| Maintain Requirements & Designs |  |
| Prioritize Requirements & Designs |  |
| Assess Requirements & Designs Changes |  |
| Approve Requirements & Designs |  |
| D) Strategy Analysis |  |
| Analyze Current State |  |
| Define Future State |  |
| Assess Risks |  |
| Define Change Strategy |  |
| E) Requirements Analysis & Design Definition |  |
| Specify & Model Requirements & Designs |  |
| Verify Requirements & Designs |  |
| Validate Requirements & Designs |  |
| Define Requirements Architecture |  |
| Define Design Options |  |
| Analyze Potential Value & Recommend Solution |  |
| F) Solution Evaluation |  |
| Measure Solution Performance |  |
| Analyze Performance Measures |  |
| Assess Solution Limitations |  |
| Assess Enterprise Limitations |  |
| Recommend Actions to Increase Solution Value |  |
| **Summary** |  |
| **Glossary & Key Terms** |  |