

Identify Business Analysis Performance Improvements



Purpose or Need

To assess business analysis work and to plan to improve processes where required.



Value

Create opportunities to understand and improve the performance of business analysis processes.



Solution

Business analysis performance assessment that includes the results of the assessment, identified root causes of variances from the expected performance, and proposed approaches to improve performance.



Techniques

Frequently used techniques:

- [*Lessons Learned:*](#)
- [*Metrics and KPIs:*](#)
- [*Process Analysis:*](#)
- [*Process Modelling:*](#)
- [*Root Cause Analysis.*](#)

Refer to the **BABOK Guide v3** for the complete list of techniques.



Stakeholder

Typically involves sponsors, project managers, domain subject matter experts, and any additional stakeholders identified.



Description of Change

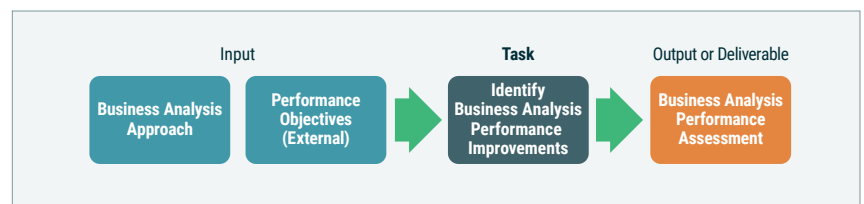
Identify Business Analysis Performance Improvements describes managing and monitoring how business analysis work is performed to ensure that commitments are met and continuous learning and improvement opportunities are realized.

Reference (Guidelines and Tools)

The following resources, if they exist, can be used to transform the inputs into the outputs:

- Organizational Performance Standards.

Task Inputs and Outputs



Consider...

Improving the process of how outcomes are created is a mainstay of adaptive approaches and is equally important for predictive and hybrid approaches. Change should only ever be embarked on, to add value. To ensure value, the performance of the Business Analysis efforts needs to be measured.

Example: Constantly looking for ways to improve both individual and team performance allows teams to create greater value, faster.

See [*Guide to Product Ownership Analysis – 5.7.2 Optimize Value Delivery.*](#)

Certifications: ECBA, CCBA, CBAP – Refer to the **BABOK® Guide** for study purposes

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