

6 Steps and Barriers when Communicating with Executives

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Please view: Effective communication with Executives video by George Sioutzos

6 Steps to Better Communications

- 1. **Know Your Audience:** What are the special characteristics of your audience?
- **2. Understand the Aim of Communication:** Are you clear on what you expect as a result of the communication?
- **3. Select the Type of Communication:** What type of communication does your audience prefer?
- **4. Select the Channel for the Communication:** Have you considered the preferences of your audience and the aim of the communication?
- 5. Communicate: Are you engaged with your audience?
- 6. Receive Feedback: Are you receptive to feedback?

6 Obstacles to Effective Communication

- 1. Unclear About the Aim of the Communication: What is the aim of the communication?
- 2. Message Quality is Lacking: Do you have standards for your writing?
- **3. Ignoring Different Perceptions:** Did you take into account the characteristics of your audience?
- **4. Misaligning Type and Channel:** Have you chosen the best type and channel for your communications?
- **5. Not Choosing the Best Time and Place:** Have you chosen the best time and place for what you want to communicate and achieve?
- **6. Not Recognizing Bias and Sensitivity:** Has a misunderstanding occurred because of the way the message was worded or conveyed?

