



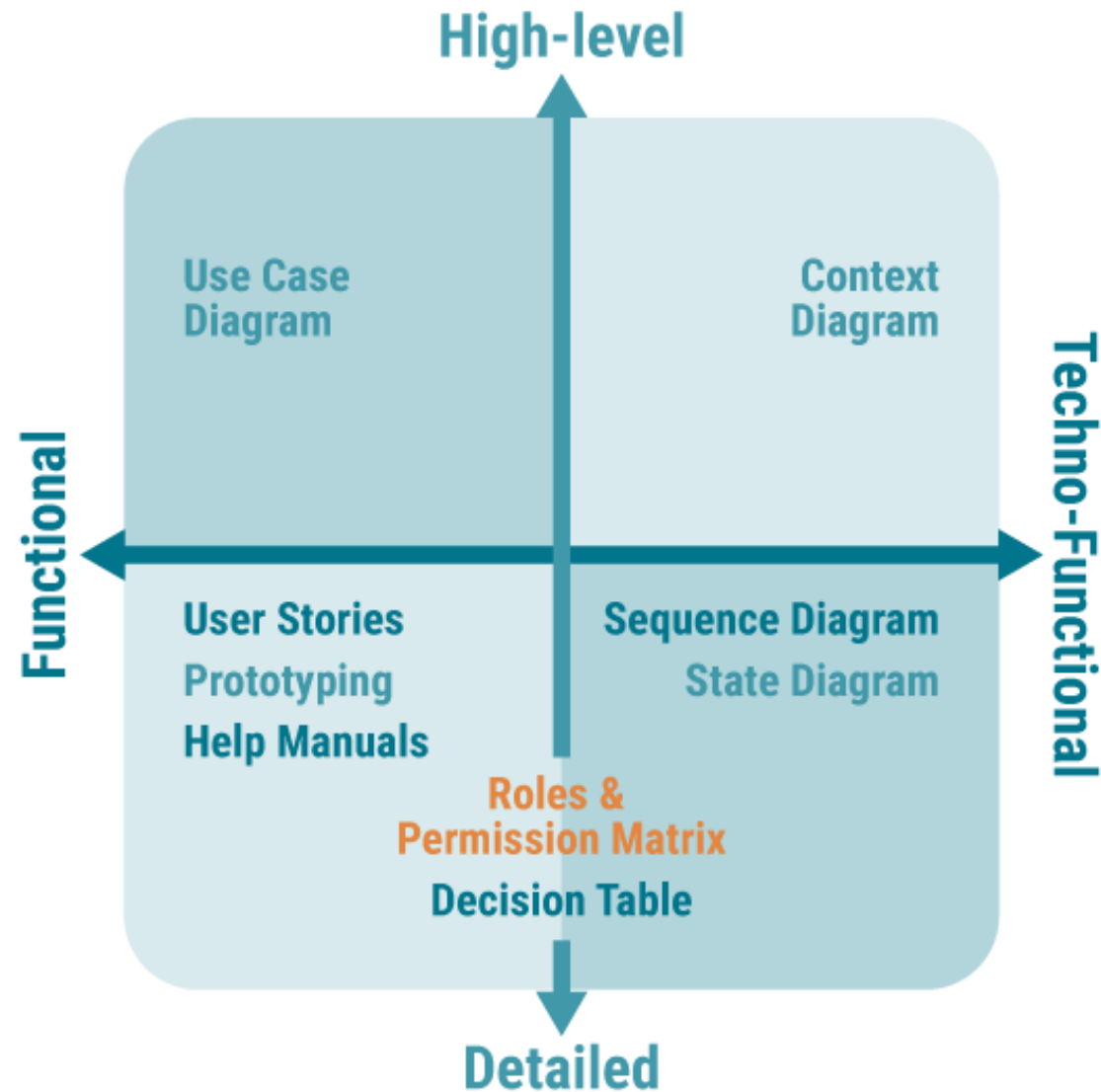
International Institute
of Business Analysis™

Roles & Permission Matrix - Technique for User System Interaction

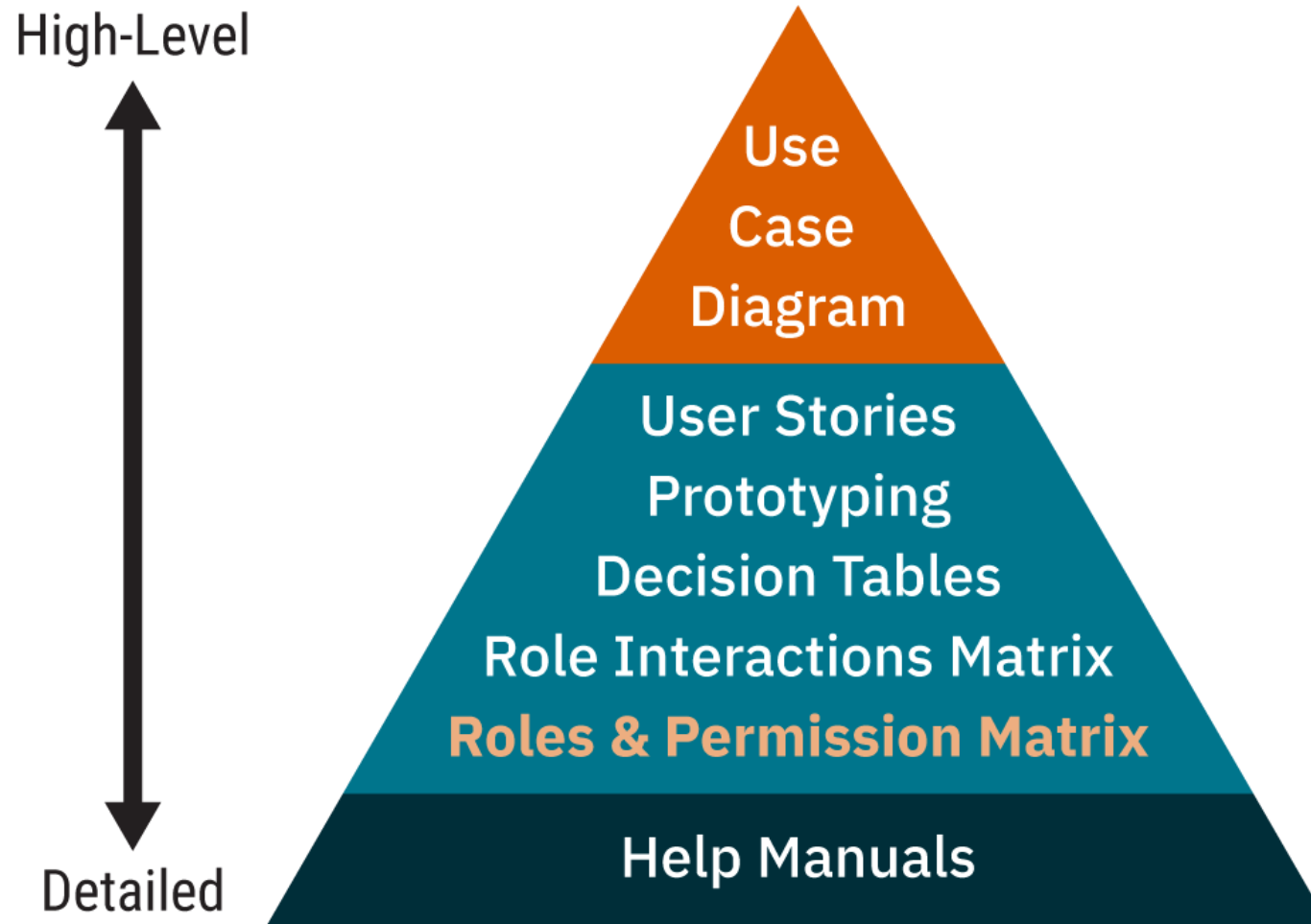
by Gaurav Joshi



Techniques Categorized for User System Interaction



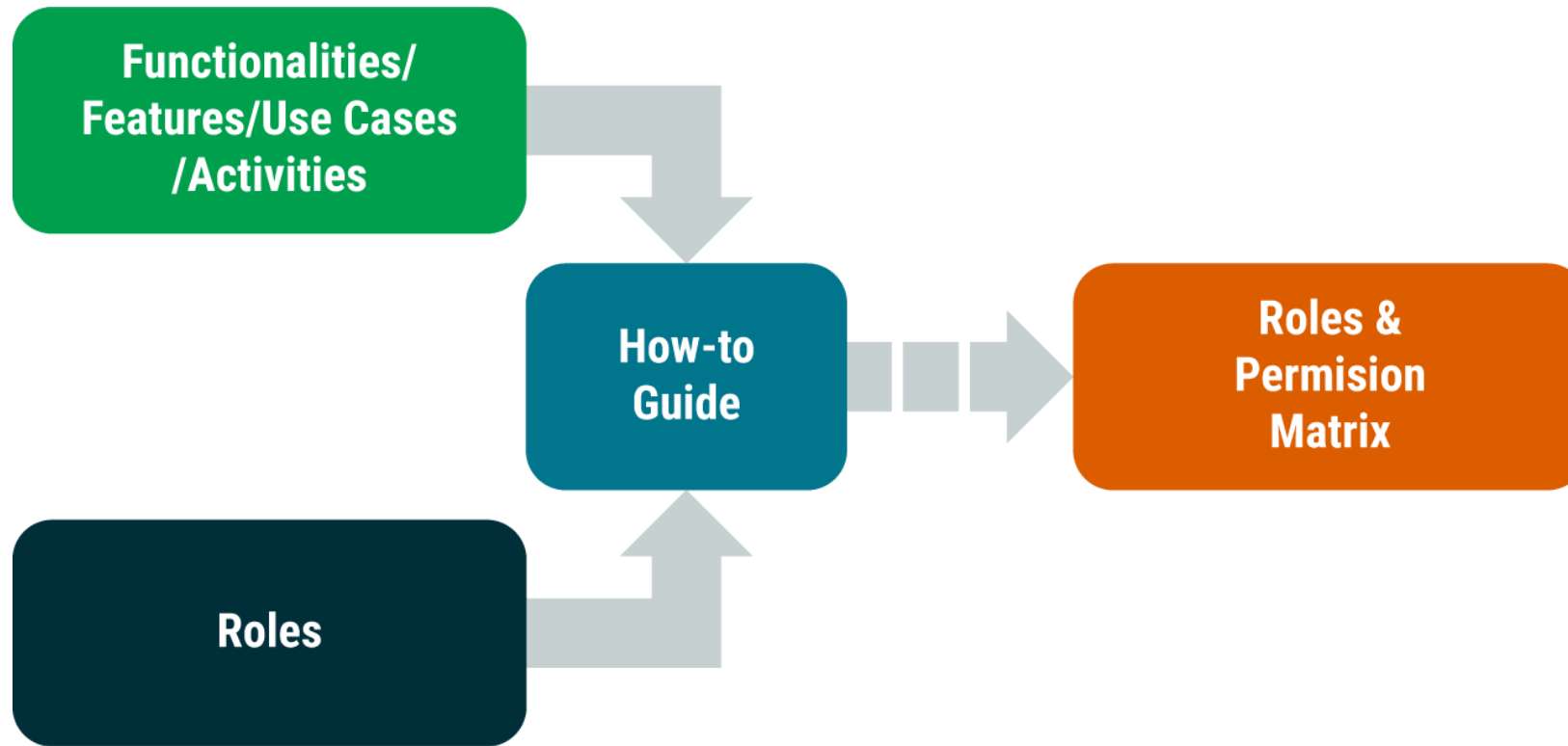
Techniques Categorized for User System Interaction



Describe User System Interaction using Roles & Permission Matrix



Simple Example: Mapping Roles Against Functionalities.



Example: Roles and Features



'How to' -Roles & Permission Matrix

1. Capture all the identified functionalities in one column.
2. Mention all the identified roles in each column.
3. Pick a role and start marking 'x' against functionalities that role can access.
4. View the Roles and Permission Matrix in Excel for an example of a Basic and an Advanced Matrix.
5. You can add more columns to this matrix to incorporate the non-functional requirements related with roles.
6. Ask questions mentioned in the Role Functionality Questionnaire to gather additional information about roles.

- BABOK Guide ref: 10.39 Roles and Permissions Matrix



Learn More

User System Interactions Documents

Describing User System Interactions: Introduction
Scoping User System Interactions Part 1
Techniques for User System Interactions Part 2
User Story-Technique for User System Interaction
Decision Table -Techniques for User System Interaction
Help Manuals -Technique for User System Interaction
Prototyping -Techniques for User System Interaction
Roles& Permission Matrix -Technique for USI

Roles & Permission Matrix – Basic & Advanced

Use Case Diagram -Technique for USI
Role Functionality Questionnaire
Meeting Preparation Checklist
Observation Steps - Technique
Creating a User Story Template
Example of a Help Manual

THANK YOU

IIBA IS COMMITTED TO PROVIDING OUR MEMBERS
WITH THE BEST BUSINESS ANALYSIS RESOURCES AVAILABLE.

