

Frequently Asked Questions

IIBA 20% Exam Rebate Promotion

1. What is IIBA's exam rebate promotion?

Starting November 1, 2024, IIBA is offering members a 20% exam rebate for the entire range of certifications, including [ECBA](#), [CCBA](#), [CBAP](#), [IIBA-AAC](#), [IIBA-CBDA](#), [IIBA-CCA](#), and [IIBA-CPOA](#) when the exam is purchased and written between November 1 and December 30, 2024, 11:59 PM Eastern Time (ET).

2. Who is eligible for the 20% exam rebate offer?

The 20% exam rebate offer is available to IIBA members in good standing who purchase and complete their exams between November 1 and December 30, 2024, 11:59 PM Eastern Time (ET).

3. Can non-members participate in the rebate offer?

Non-members can take advantage of the discount by first becoming an [IIBA member](#) before making their eligible purchase and exam booking.

4. Are there any payment restrictions for the rebate?

Only payments made via credit card are eligible for the rebate.

5. How and when will the rebate be processed?

The rebate will be applied to the original payment method in USD after the exam is completed. Processing may take up to January 15, 2025.

6. Why might the refunded amount differ from the original payment?

Currency exchange rates fluctuate daily, so the refunded amount may vary slightly based on the exchange rate at the time of processing.

7. Can I take the exam on the same day I purchase it?

The exam cannot be taken on the same day as the purchase. Exam scheduling availability is determined by the exam fulfillment provider. We recommend scheduling your exam quickly to ensure you get your preferred date and time, as spots can fill up quickly with offers like this.

8. Does the rebate apply to bundled exam purchases?

The rebate applies only to the exam portion of the IIBA-CCA and IIBA-CPOA bundled prices.

9. Are there any exclusions for the rebate offer?

The offer does not apply to bulk or volume purchase agreements (VPAs) and partner program members (formerly the corporate program). Additionally, it cannot be used with any other promotional code, discount, or offer.

10. What happens if I need to cancel or reschedule my exam?

If you cancel or reschedule your exam after purchase, please note that the rebate will only apply if the exam is completed by December 30, 2024. Check the rescheduling policies in the candidate FAQs on the [exam information](#) webpage.

11. What happens if I don't pass my exam?

If you need to rewrite the exam, the rebate also applies to exam rewrite fees, as long as the rewrite is purchased and written during the promotional period.

12. Does the rebate apply to application fees for CCBA or CBAP?

The rebate applies only to exam fees and exam rewrite fees. It does not cover application fees for CCBA or CBAP.

Additional Questions

If you have further questions or require more information, contact IIBA's Customer Support at info@iiba.org.