

CDUs and PD Hours Building Business Capability 2018

Monday, November 5, 2018 Pre-Conference Tutorials				
Time	Location	Events & Speakers	CDUs & PDU Hours	Attended
9:00 am-12:00 pm	<i>Grand Oaks EF</i>	Understanding and Applying Business Rules Ronald G. Ross, Business Rule Solutions, LLC and BRCommunity.com	3	
	<i>Grand Oaks H</i>	The Core Concepts of Business Architecture Roger Burlton, Process Renewal Group, BPTrends Associates	3	
	<i>Cibolo 1-3</i>	Technology Driven Business Process Redesign Steven Stanton, FCB Partners	3	
	<i>Grand Oaks CD</i>	Building Capacity and Capability for Business Analytics Mark Griffin, Insight Research Services Associated	3	
	<i>Grand Oaks G</i>	Agile Leadership: Understanding how to use Team Concepts to Work in a Team Environment Jared Gorai, IIBA®	3	
	<i>Cibolo 5</i>	User Story Workshop: Creating High-Quality User Stories Angela Wick, CBAP, PMP, BA-Squared, LLC, IIBA® Member s	3	
	<i>Grand Oaks I</i>	Problem Analysis for Innovation: Your Practical Toolbox! Adrian Reed, Blackmetric Business Solutions, Ltd.	3	
	<i>Grand Oaks AB</i>	Intelligent Automation Assessment Tom Einar Nyberg, KPMG Norway • Ida Aspaas Karlsen, KPMG Norway	3	
1:30 pm-4:30 pm	<i>Grand Oaks H</i>	Business Decision Tables Jan Vanthienen, K.U. Leuven I	3	
	<i>Grand Oaks CD</i>	Innovation in The Fast Lane: Enterprise Architecture — The Zachman “Ontology” John A. Zachman, Zachman International	3	
	<i>Cibolo 5</i>	A Foundation For Process Performance Improvement Sasha Aganova, Process Renewal Group	3	
	<i>Cibolo 6</i>	Business Outcomes - Customer Experiences - Processes Scott Whitmire, Mayo Clinic	3	
	<i>Grand Oaks EF</i>	Moving Your Virtual Teams and Projects Into The Fast Lane Penny Pullan, Making Projects Work Ltd.	3	
	<i>Grand Oaks I</i>	The Data-Centric Enterprise Dave McComb, Semantic Arts	3	
	<i>Grand Oaks AB</i>	Digitize Customer’s Journey with Cross-Channel Data Integration Andrej Gustin, CREA pro, IIBA® Slovenia Igor Smirnov, NETICA	3	
	<i>Grand Oaks G</i>	Think - Shape - Try your Idea with the Innovation Canvas Filip Hendrickx, altershape, IIBA® Brussels	3	
	<i>Cibolo 1-3</i>	Business Cases with Blockchain Andrew Rose, Forxia Industries Corp.	3	

Tuesday, November 6, 2018 Pre-Conference Tutorials				
Time	Location	Events & Speakers	CDUs & PDU Hours	Attended
9:00 am-12:00 pm	<i>Cibolo 5</i>	Engineering the Business Solution: How Business Rules, Business Processes, Data, and Requirements Can All Work Together Gladys S.W. Lam, Business Rule Solutions, LLC, BRCommunity.com	3	
	<i>Grand Oaks G</i>	How Architecture can Accelerate Your Digital Transformation Michael Rosen, Wilton Consulting Group, Business Architecture Guild	3	
	<i>Grand Oaks EF</i>	Get The Circles Turning: Innovating Process-Based Management Roger Tregear, Leonardo Consulting	3	
	<i>Grand Oaks CD</i>	Exorcising the Seven Deadly Data Sins -Improving Data Investments Peter Aiken, Data Blueprint	3	
	<i>Grand Oaks I</i>	Standing in the Future: Two Strategic Thinking Approaches for Surfacing Innovation Lori Silverman, Partners for Progress	3	
	<i>Grand Oaks H</i>	Mindful Agile - How Mindfulness Enables the Agile Mindset Kathy Berkidge, Mind at Work Consulting	3	
	<i>Grand Oaks AB</i>	The Journey of the Digital Customer Colleen Meeseey, CBAP®, IIBA® Heather Mylan-Mains, CBAP, BAs Without Borders	3	
	<i>Cibolo 6</i>	Business Analysis Innovation: Creating New Techniques for Tomorrow Bob Prentiss, Bob the BA	3	
	<i>Cibolo 1-3</i>	Accelerating Innovation in Industry Ecosystems Using AI & Blockchain Technologies Sridhar Iyengar, IBM TJ Watson Research Center	3	
1:30 pm-4:30 pm	<i>Grand Oaks EF</i>	An Introduction to the Triple Crown: Using BPMN, CMMN, DMN Together Denis Gagne, Trisotech	3	
	<i>Grand Oaks H</i>	Setting Priorities and Delivering Innovation Rapidly Using Business Architecture Daniel Lambert, Benchmark	3	
	<i>Grand Oaks CD</i>	Visio Master Class Scott Helmers, Harvard Computing Group	3	
	<i>Cibolo 5</i>	Business Data Modeling Made Easy Gary Rush, CPF, MGR Consulting, Inc.	3	
	<i>Grand Oaks G</i>	Negotiation and Conflict: Successfully Navigating Stormy Waters Dagmar Cole, Leidos Corporation	3	
	<i>Grand Oaks I</i>	Leveling Up Your Stakeholder Engagement Kupe Kupersmith, KupeTalks, Presented by IIBA®	3	
	<i>Cibolo 1-3</i>	Applying Business Analysis in a Digital World! Ashish Mehta, CBAP®, IIBA® <i>Presented by IIBA</i>	3	
	<i>Cibolo 6</i>	Achieving Business Agility John A. Zachman, Zachman International Ronald G. Ross, Business Rule Solutions, LLC, BRCommunity.com Roger Burlton, Process Renewal Group, BPTrends Associates	3	
	<i>Grand Oaks AB</i>	Demystifying Machine Learning Jack Cox, CapTech Consulting	3	

Wednesday, November 7, 2018 Conference Day 1				
Time	Location	Events & Speakers	CDUs & PDU Hours	Attended
10:25 am-11:25 am	Grand Oaks EF	Moving Business Forward Faster through Capability-based Approach Jasmine Baten, Cigna • Haritha Vadavalli, Cigna	1	
	Cibolo 1-3	Business Analytics with the Queensland Ambulance Service Mark Griffin, Insight Research Services Associated	1	
	Grand Oaks CD	Innovation Sprint: Creating a Culture of New Ideas and Products Amy Williams, uStudio	1	
	Grand Oaks AB	Leveraging Business Architecture to Align Product Management and Agile Delivery Bao Do, Wells Fargo Advisors	1	
	Cibolo 5	Agile Policy Busting Gladys S.W. Lam, Business Rule Solutions, LLC BRCommunity.com	1	
	Grand Oaks G	Enabling Organizational Change Through Business Process Modeling Eric P. Brown, CCBA®, MMG Insurance	1	
	Cibolo 6	Team Dynamics for the Win! Rebecca Scott, Eli Lilly and Company	1	
	Grand Oaks H	Digital Customer Journey Mapping Colleen Meeseey, CBAP®, IIBA® Heather Mylan-Mains, CBAP, BAs Without Borders	1	
	Grand Oaks I	Creating Better Data for Decision Making Kathy Long, Jeppesen, a Boeing company	1	
11:35 am-12:35 pm	Grand Oaks J & K	<i>Sponsored by CHAIR SPOTLIGHT SESSION</i> Data in Crisis Ronald G. Ross, Business Rule Solutions, LLC, BRCommunity.com <i>Room: Grand Oaks J & K</i>	1	
		Minimally Marketable Features Applied in a Lean Startup Robert Frohman, FrohmanLevy • Brian Levy, FrohmanLevy	1	
	Grand Oaks AB	Delivering Value on COTS Projects: The Key BA Techniques Laura Brandenburg, CBAP, Bridging the Gap	1	
	Cibolo 5	From BI to Visual BI in the New Culture of Work — A New Dimension Andrew Medeiros, Katten Muchin Rosenman LLP • Scott Helmers, Harvard Computing Group	1	
	Cibolo 6	Do Your Stakeholders Make Good Decisions? Cognitive Biases and the Business Analyst Liz Calder, Blue Raccoon Ltd	1	
	Grand Oaks H	Preparing BAs for Tech Demand: Developing the IIBA Business Analysis Extension Certification in Cyber Security Holly VanHelden, CBAP	1	
	Grand Oaks I	Evolving Business Process Models into Active Prototypes Barbara Harper, PMP, CDA, CBAP, Baltimore Community ToolBank • Benjamin Johnson Ward, CA Technologies	1	
2:00 pm-2:45 pm	Grand Oaks EF	Breakthrough Architecture for Business Analysis Kari Kozisek, USAA • Robert Dizinno, Robert Dizinno Consulting Services	1	
	Cibolo 1-3	How Data Science is Actually Transforming a Business Tim Faber, Sociale Verzekeringsbank	1	
	Grand Oaks C-D	High Speed Organisations Peter Matthijssen, BiZZdesign	1	
	Grand Oaks AB	Great Products Need More Than Just User Stories! Angela Wick, CBAP, PMP, BA-Squared, LLC, IIBA® Member	1	

	<i>Cibolo 5</i>	Getting a Reorganisation Right The First Time — A Banking Case Study Sara-Jane Ring, Nordea Bank • Julian Coady, Nordea Bank	1	
	<i>Grand Oaks G</i>	BPM and your Customer Journey Kelly Sewczwicz, Cox Communications • Robert Thacker, iGrafx	1	
	<i>Cibolo 6</i>	INTERACTIVE SESSION How To Play Dual Role of BA and PM Greta Blash, CSM, PMP, PMI-ACP, PMI-PBA, PMI, Facilitated Methods	1	
	<i>Grand Oaks H</i>	Digital Architecture in the Fast Lane Michael Rosen, Wilton Consulting Group, Business Architecture Guild	1	
	<i>Grand Oaks I</i>	Discovering a Process Architecture Roger Tregear, Leonardo Consulting	1	
2:55 pm - 3:40 pm		INTERACTIVE SESSION With vs Without: a Fun and Easy Way to Understand Business Agility Fabricio Laguna, Gigante Consultoria Empresarial Ltda	1	
		A Journey Towards Building Trust and Alignment in Data and Metrics Vanessa Lam, Optoro	1	
		Executive Buy-In & Training = Successful Agile Transformation Elizabeth Dempsey, Wyndham Destinations	1	
	<i>Grand Oaks AB</i>	CASE STUDY BA Strategies for Success in a Consortium Environment Stuart Houlahan, CBAP®, Houlahan Solutions Inc.	1	
	<i>Cibolo 5</i>	Translate Masses of Business Ramblings into Useful BA Artifacts Chris Yardley, PNNL • Frank Carr, Pacific Northwest National Lab	1	
	<i>Grand Oaks G</i>	THE FAST LANE Future of Work Doug Kirkpatrick, NuFocus Strategic Group • Sasha Aganova, Process Renewal Group	1	
	<i>Cibolo 6</i>	Leading from the Middle: Influencing & Delivery in Tricky Projects Adrian Reed, Blackmetric Business Solutions, Ltd.	1	
	<i>Grand Oaks H</i>	Smart Work for the Digital Age Steven Stanton, FCB Partners	1	
	<i>Grand Oaks I</i>	The Living Process - Turning Process Theory into Business Value Phil Short, Mars Canada Inc	1	
3:40 pm - 4:20 pm		<i>Nelson Wolff - Exhibit Hall Exhibits & Afternoon Break</i>	1	
4:20 pm - 5:05pm		Decision Models and Services at the Sociale Verzekeringsbank Margriet Lohman, Sociale Verzekeringsbank I	1	
		What BAs and PMs need to know about Data Science Derek Belyea, Analytix Studio Inc.	1	
		Building Collaboration through Business Architecture Steven Scott, Autodesk, Inc.	1	
	<i>Grand Oaks I</i>	Driving Innovation while being a Proxy Product Owner Tahnee Hasan, Excella Consulting • Jennifer Forrest, Excella Consulting	1	
	<i>Cibolo 5</i>	PANEL DISCUSSION Is Business Analysis the Profession of the Future? Moderator: Jared Gorai, IIBA® • Speakers: Adrian Reed, Blackmetric Business Solutions, Ltd. • Ashish Mehta, CBAP IIBA® • Richard Larson, Watermark Learning, Inc., • Heather Mylan-Mains, CBAP, BAs Without Borders	1	
	<i>Grand Oaks G</i>	Unlocking Your Organization's Capacity For Innovation Melanie St. James, Tufts University	1	
	<i>Cibolo 6</i>	Shape the BA Role for Success with Agile Marie-France D'Haiti, Verizon	1	
	<i>Grand Oaks H</i>	Digital Revolution and its Impact to Business Analysis Praveen Sankaranarayanan, Deloitte • Aswin Natarajan, Deloitte	1	

	<i>Grand Oaks I</i>	INTERACTIVE SESSION Architecture & Value Creation — the Role of Value Chains and Processes Steve Robert	1	
5:15 pm - 6:00 pm		Taking Business Decisions from Plain English Through Implementation Ben-Johan van der Walt, Vizuri • Kristen Seer, Business Rule Solutions, LLC	1	
		Using Analytics to Standardize Processes and Applications Steve Hayes, ConocoPhillips, Houston	1	
		Organizational Agility Is Changing... Forever Chad Beier, Whiteboard Consulting	1	
	<i>Grand Oaks AB</i>	Being a Business Analyst in an Agile World Jeffery Mortimer, Dominos	1	
	<i>Grand Oaks J & K</i>	<i>Sponsored by IIBA®</i> SPOTLIGHT SESSION Strategic Business Analysis Ken Fulmer, IIBA® • Michael Augello, OptimiseYou, IIBA® • Dr. Cecily MacDougall, PH.D., Building4Business Pty Ltd	1	
		Skalds and Kennings: Viking Techniques for Building Team Cohesion Kate Cuddy, The Jackson Laboratory	1	
	<i>Grand Oaks H</i>	<i>Grand Oaks H</i> INTERACTIVE SESSION Applied Analysis Innovation: The Role of the Business Analyst Kevin Haines, CBAP, Online Business Systems • Heidi Deras, Online Business Systems	1	
	<i>Grand Oaks I</i>	Applying Customer Journey Mapping to Employee Journeys Sam Levine, Northwest Farm Credit Services	1	

Thursday, November 8, 2018 Conference Day 2				
Time	Location	Events & Speakers	CDUs & PDU Hours	Attended
8:00 am-8:50 am	<i>Cibolo 1-3</i>	Delivering the Value of Business Architecture Scott Whitmire, Mayo Clinic	1	
	<i>Grand Oaks AB</i>	Breakthrough Business Models Not Breakthrough Technology Kim Beynon, Optimum Ascent	1	
	<i>Grand Oaks CD</i>	The Role of the BA in the Design of DevOps MIHAELA POPESCU, CBAP Spectrum Health	1	
	<i>Grand Oaks I</i>	Why Are You Not Building Business Cases? Five Myths about Business Cases and How to Overcome Them Barbara Carkenord, CBAP, CCBA, Carkenord Consulting	1	
	<i>Grand Oaks H</i>	Better Requirements from Process Flows Vince Vienneau, KPMG LLP • Florence Tomjack, KPMG LLP	1	
	<i>Cibolo 5</i>	5 Insights That Will Change Your Thinking About The Digital BA Elizabeth Larson, Watermark Learning, Inc.	1	
	<i>Grand Oaks G</i>	Forging Digital Transformation via Prototypes & Personas Jonathan Toler, Kloeckner Metals	1	
	<i>Cibolo 6</i>	INTERACTIVE SESSION The Badass Business Analyst Bucket List Bob Prentiss, Bob the BA	1	
	<i>Grand Oaks EF</i>	Explainable AI using Decision Management Denis Gagne, Trisotech	1	
10:05 am	<i>Grand Oaks J & K</i>	CORPORATE KEYNOTE Executive Insights Angela Mangiapane, Mars Global Service	1	
10:40 am-11:40 am	<i>Cibolo 1-3</i>	Managing Business Rules, Vocabulary, and Operational Decisions Lauren Shaw, CDC • Cindy Scullion, Business Rule Solutions, LLC	1	

	<i>Grand Oaks AB</i>	Cloud Architecture Readiness Assessment Alex Pettit, Officer, State of Oregon	1	
	<i>Grand Oaks CD</i>	Customer Relationships in an Everchanging Technological World Brenda Leyda, CBAP, PMP, Cincinnati Insurance Company • Carolyn Starkey, CBAP, Cincinnati Insurance Company	1	
	<i>Grand Oaks I</i>	Truth or Dare: Dealing with Difficult BA Decisions Dagmar Cole, Leidos Corporation	1	
	<i>Grand Oaks J & K</i>	THE FAST LANE Make You Think Moderator: Gladys S.W. Lam, Business Rule Solutions, LLC, BRCommunity.com Speaker(s): Michael Rosen, Wilton Consulting Group, Business Architecture Guild, • Sridhar Iyengar, IBM TJ Watson Research Center • John A. Zachman, Zachman International • Paul Haley, Automata, Inc. • Dave McComb, Semantic Arts	1	
	<i>Cibolo 5</i>	How to Redesign an Organization, Processes, and Technology all at Once — Without Freaking People Out Joy Beatty, Seilevel	1	
	<i>Grand Oaks G</i>	Frameworks Used for Creating Change John Mansfield, Fidelity Investments	1	
	<i>Cibolo 6</i>	The Future is Now: The Agile, Innovative, Transformational BA Kathleen [Kitty] B. Hass, PMP, Kathleen Hass & Associates, Inc.	1	
	<i>Grand Oaks EF</i>	Creating Actionable Business Initiatives David Hamme, Ephesus Consulting	1	
11:50 am- 12:50 pm	<i>Grand Oaks J & K</i>	CHAIR SPOTLIGHT SESSION The Value of Management is the Management of Value Roger Burlton, Process Renewal Group, BPTrends Associates	1	
	<i>Grand Oaks I</i>	The Art of Gamification Jennifer Battan, CBAP, Out of the Box BA, Bob the BA	1	
	<i>Grand Oaks H</i>	Of Course We Need Analysis in Agile Emily Midgley, CBAP, PBA, Progressive Insurance	1	
	<i>Cibolo 5</i>	Replacing Legacy Bank Account Management System Using Business Rules Erik Marutian, Bank • Jacob Feldman, OpenRules, Inc.	1	
	<i>Grand Oaks G</i>	Reconciling Product Owner (PO) and Business Analyst (BA) Roles Robin Goldsmith, JD, Go Pro Management, Inc.	1	
	<i>Cibolo 6</i>	Pay it Forward: Use Your Real Life Experiences To Mentor New BA's Dan Johnson, PODS Enterprises, LLC • Michelle Gehrig, CBAP, PODS Enterprises, LLC	1	
	<i>Grand Oaks EF</i>	The Business Side of Data, and Why It Matters! Dora Boussias, Stryker	1	
2:10 pm- 2:55 pm	<i>Cibolo 1-3</i>	Leveraging Decision Management in the Digital Era Jim Sinur, Aragon Research	1	
	<i>Grand Oaks AB</i>	Innovative Process Management in the Kingdom of Saudi Arabia Roger Tregear, Leonardo Consulting	1	
	<i>Grand Oaks CD</i>	How Operational Excellence Drives Customer Experience Art Drake, Telematics Engagement Berisk	1	
	<i>Grand Oaks I</i>	Taking a Value-oriented Approach to Planning & Prioritising Strategic Transformation Investments Terry Roach, PH.D., Capsifi	1	
	<i>Grand Oaks J & K</i>	IIBA® SPOTLIGHT SESSION Reimagining Business Analysis in Digital World! Ashish Mehta, CBAP®, IIBA®	1	

	<i>Grand Oaks G</i>	Using Natural Language Business Rules to Transform Customer Service Jasmine Lee, Oracle	1	
	<i>Cibolo 6</i>	7 Qualities of Top Innovating Business Architects Daniel Lambert, Benchmark	1	
	<i>Grand Oaks EF</i>	INTERACTIVE SESSION Visual Thinking for Better Meetings Marisa Boevers, ThoughtForm • Laura Sebulsky, ThoughtForm	1	
3:05 pm- 3:50 pm	<i>Cibolo 1-3</i>	Future Proofing Process Management Holly Lyke-Ho-Gland, APQC	1	
	<i>Grand Oaks CD</i>	Evolution of the BA Team through Innovation and Transformation Cassie Dunn, Pekin Insurance Company	1	
	<i>Grand Oaks I</i>	Being a BA in an Agile World Brian Watson, Brain Train, LLC	1	
	<i>Grand Oaks J & K</i>	PANEL DISCUSSION Building Business Capabilities: View from the Executive Suite Moderator: Roger Tregear, Leonardo Consulting Speaker(s): Gabriel Leiva von Bovet, Zafin Angela Mangiapane, Mars Global Services • Leah Guggenheimer, Burford Capital	1	
	<i>Cibolo 6</i>	Business Analysis, Business Process, Business Architecture: Is there a Future Career Path? Tony Benedict, The Association of Process Management Professionals (ABPMP)	1	
	<i>Grand Oaks EF</i>	Client Experiences With Managing Decisions In The Cloud Swami Balasubramanian, Hybrid Cloud Lab Services, IBM • Pierre Berlandier, IBM	1	
4:30 pm- 5:15 pm	<i>Cibolo 1-3</i>	Art of Process! Tribal Knowledge to Enterprise Brilliance Carla Wolfe, CBAP, Art of Process	1	
	<i>Grand Oaks AB</i>	From Opening Session to Opening Doors in Under 12 Months Dave Olson, Blue Cross Blue Shield of Kansas City • Joe Kincaid, Blue Cross Blue Shield of Kansas City	1	
	<i>Grand Oaks CD</i>	The Good, the Bad & the Ugly: A 16-Month Agile Transformation Jacqueline Sanders-Blackman, B2T Training	1	
	<i>Grand Oaks I</i>	Drowning in Data? Create BI Dashboards With Software You Already Have Scott Helmers, Harvard Computing Group	1	
	<i>Grand Oaks J & K</i>	IIBA® SPOTLIGHT SESSION Success through Empathy Kupe Kupersmith, KupeTalks	1	
	<i>Grand Oaks G</i>	Why Bother With Business Rules Sandra Sears, PMP, CBAP, PMI-PBA,SA, CCP, Preceptor Group Carol Drew, CBAP, SA, Robbins Gioia	1	
	<i>Cibolo 6</i>	Oh the Places You'll Go – Demonstrating Strategic Value Karin Lehmann, Butterfly Business Consultants	1	
	<i>Grand Oaks EF</i>	Empowering the Business through Operational Health Assessments Eileen Boster, Commerce Bank • Christy Hartner, Commerce Bank	1	

Friday, November 9, 2018 Conference Day 3				
Time	Location	Events & Speakers	CDUs & PDU Hours	Attended
8:00 am-8:45 am	<i>Cibolo 1-3</i>	How To Demonstrate Alignment From Corporate Strategy to Initiatives Kathryn McDonald, B.SC., CBA, CBAP, City of Edmonton	1	
	<i>Cibolo 5</i>	Business Analysis and Disruptive Innovation in the Digital Era Michele Maritato, PMP, CBAP, PMProgetti srl	1	
	<i>Cibolo 6</i>	#1 Way to Ensure Digital Transformation Keith Leust, LeaderShift Insights	1	
	<i>Grand Oaks EF</i>	The Requirement Continuum Stewart Mednick, TEKsystems Inc. Minneapolis Saint Paul IIBA® Chapter	1	
	<i>Grand Oaks CD</i>	PANEL DISCUSSION Business Rules Excellence Panel Moderator: Kristen Seer, Business Rule Solutions, LLC. Speakers: Eric P. Brown, CCBA®, MMG Insurance, Maria Lipner, IBM, Lauren Shaw CDC, Silvie Spreewenber, LibRT	1	
	<i>Grand Oaks G</i>	Decisions and Processes: Which Comes First? Jan Vanthienen, K.U. Leuven	1	
	<i>Grand Oaks H</i>	INTERACTIVE SESSION How Do I Thrive as a Hybrid Business Analyst? Paul Crosby, Bob the BA	1	
	<i>Grand Oaks AB</i>	Industry Process Platforms Built on the Cloud & AI Are Arriving: Are You Prepared? Sridhar Iyengar, IBM TJ Watson Research Center	1	
	<i>Grand Oaks I</i>	Going Agile in an Emerging DevOps Environment Soyini Francis	1	
8:55 am-9:40 am	<i>Cibolo 1-3</i>	Business Capabilities as a Catalyst for Change Jeanine Bradley, Redhat	1	
	<i>Cibolo 5</i>	Shifting BA to Services: How Value Focus Impacted Careers Yuriy Gaiduchok, Ciklum	1	
	<i>Cibolo 6</i>	Embracing Business Agility Hans Eckman, GVP, Eckman Guides	1	
	<i>Grand Oaks EF</i>	Think Like A Lawyer! J. Kim, State of Minnesota, IIBA® Minneapolis/St.Paul Chapter	1	
	<i>Grand Oaks J & K</i>	IIBA® SPOTLIGHT SESSION Evidence Based Decisions and Data Ken Fulmer, IIBA®	1	
	<i>Grand Oaks H</i>	The Value-Switch for Digitalization: Business Process Management Mathias Kirchmer, BPM-D	1	
	<i>Grand Oaks AB</i>	Artificially Intelligent Compliance and Policy Management Paul Haley, Automata, Inc.	1	
10:00 am-10:45 am	<i>Grand Oaks</i>	Building the Bridge between Strategy & Effective Implementation Columbus Brown, Daugherty Business Solutions • Andrew Mathieson, Southwest Airlines	1	
	<i>Cibolo 5</i>	Agile, Executive Blind Spots & the Evolution of Business Analysis Jonathan Babcock, Jabian Consulting	1	
	<i>Cibolo 6</i>	Adopting Agile Practices: Empower, Engage, and Improve Efficiency Margaret Latonio, Hawaii Medical Service Association (HMSA)	1	
	<i>Grand Oaks ED</i>	Get Your Facts Straight – Sooner Rather than Later Tobias Vigmostad, Decisive AS • Mari Saevik, Decisive AS	1	
	<i>Grand Oaks CD</i>	Cloud ERP Drives Innovation: The Role of the Business Analyst Rma Goyal, AST Corporation • Abhishek Saxena, Oracle	1	

	<i>Grand Oaks G</i>	THE FAST LANE Business Analysis in the 21st Century Moderator: Jared Gorai, IIBA® Speaker(s): Jon Buttriss, Letchmore Consulting Ltd • Keith Ellis, Anow	1	
	<i>Grand Oaks H</i>	Continuous Business Optimization by Intelligent Process Automation Satyendra Rana, diwo	1	
	<i>Grand Oaks AB</i>	Get Your "BOTS" In Gear Misti Poynter, Lincoln Financial Group <i>Grand Oaks I</i>	1	
	<i>Grand Oaks I</i>	A BA's Travel Guide for Agile & Dev Ops Margaret May, CBAP, PMI-ACP, University of Colorado Boulder	1	
10:55 am-11:40 am	<i>Cibolo 1-3</i>	Business Capabilities - Linking Strategy Execution's Moving Parts Ron Lamb, Strategy 2 Execution	1	
	<i>Cibolo 5</i>	Agile Case Study: How we Trained 100,000 Agile Mind-sets Globally Pardeep Dhanda, Deutsche Bank • Sam Atwal, Deutsche Bank	1	
	<i>Cibolo 6</i>	Using Systems Thinking Approach to Deliver Business Value Oluwabori Odunaike, Lloyds Banking Group	1	
	<i>Grand Oaks EF</i>	ERP Cloud Shift: New Opportunities for the Business Analyst Alan Campbell, Econolite	1	
	<i>Grand Oaks CD</i>	Freedom of Information ... An Old Dog With New Tricks Charlene Huggard, CBAP, NYS Office of Information Technology Services	1	
	<i>Grand Oaks G</i>	Manufacturing Operational Excellence Through BPM Amit Chauhan, Q3edge Consulting Pvt Ltd n	1	
	<i>Grand Oaks H</i>	The Business Architecture Value Stream Linda Finley, The Twin Cities Business Architecture Forum	1	
	<i>Grand Oaks AB</i>	Artificial Intelligence Revolution and What It Means For You Asif Sharif, Modern Requirements	1	
	<i>Grand Oaks I</i>	The Role of Business Analyst in DevOps Transformation Reydan Yasar, CBAP, Sony Eurasia	1	
11:50 am-12:35 pm	<i>Grand Oaks J & K</i>	CORPORATE KEYNOTE How FinTech is Innovating and Transforming the Financial Sector and Other Industries Gabriel Leiva von Bovet, Zafin	1	